

My Storage Helper

Privacy Policy

Last modified on November 22, 2023

My Storage Helper ("Company," "us," "we," or "Aliaxei Terentiev,") provides the mystoragehelper.com website and related web, mobile, and other software programs and applications (collectively, the "Apps") and takes your privacy and security seriously. This Privacy Policy explains how we collect, use, share and protect personal data ("Personal Information") we receive from users.

We collect Personal Information from users when they view, access, use or register through the Apps or use any related services offered therein (collectively, "Services"). The provision of certain information is contractually required based on your use of the Services.

This Privacy Policy applies to persons and businesses anywhere in the world that may access the Apps. By using the Apps or our Services, you agree to be bound by this Privacy Policy in full. If you do not wish to provide Personal Information or be bound by this Privacy Policy, you may not use the Apps or the Services.

The Company reserves the right to modify, change, or replace this Privacy Policy at any time by updating this document. You agree to be bound by the most recent version of the Privacy Policy available on the Apps. The date of the last modification will be displayed near the top of the Privacy Policy.

1. INFORMATION COLLECTED

(a) Our legal basis for collecting and processing your Personal Information is (i) your explicit consent when accessing the Services and (ii) legitimate interest and need in order to provide specific Services offered on the Apps, as described in our Terms of Service. We may collect the following Personal Information from users:

- i. Information You Provide Voluntarily.** We regularly receive and store any information you enter on the Apps or give us in any other way, whether through filling out a form, or through an actual communication. You may elect not to provide certain information, but such an election may prevent you from taking advantage of and accessing many of our features. We use the information that you provide for purposes such as: responding to your communications and/or requests, customizing future experiences on the Apps for you, and communicating with you in any other way. The types of personally identifiable information which may be collected through your use of the Apps include, but are not limited to: your name, physical address, any email address, phone numbers, information regarding your storages, containers, and items. You voluntarily provide the above personally identifiable information to us when you enter such information on the Apps in any available way. You are the source of this information.
- ii. Information Provided Automatically.** Upon your use or interaction with the Apps, we automatically receive and store certain types of information. We obtain certain types of information when the browser you are using accesses the Apps or advertisements

therein and other content served on the Apps themselves or on behalf of the Apps through other web sites.

- **Non-Personal Information:** We collect non-personally-identifying information of the sort that web browsers and servers typically make available upon their interaction with Sites. This information may include such things as the browser type used during the interaction, the language preference, the referring website, and the date and time of each visitor request.
- **Your IP Address:** Your Internet Protocol ("IP") address is a unique identifying code that is used in connecting your computer to the Internet. Your IP Address may be used for various purposes, including to: (i) help us identify you, to gather general and broad demographic information; (ii) help us diagnose or service technology problems that are associated with the IP addresses controlled by a specific Web company or ISP; (iii) help us estimate the total number of Users visiting the Apps located in certain geographic locations; and (iv) help us determine which Users have access privileges or restrictions to certain content available on the Apps.
- **Web Cookies:** For advertising and other purposes as described below, we use a feature in your Internet Web browser called a "cookie," which is a piece of information stored on your hard drive, that identifies your intra- and inter-requests on the Apps. Cookies may be used for various purposes, including the tracking of your preferences which you indicate while visiting or using the Apps. If you wish to disable the use of cookies, please review the Help section of your Internet browser, and review the instructions therein on how to turn off this feature. You can also indicate your choices regarding display advertising, through the use of specific platforms, which include but may not be limited to the Digital Advertising Alliance opt-out platform or the Network Advertising Initiative opt-out platform. To opt-out of these cookies, please visit the following URLs:
 - <http://www.aboutads.info/choices>;
 - allaboutcookies.org; or
 - youronlinechoices.eu
- **Beacons:** Web pages included on the Apps may contain e-images called a "Web beacon," also known as a "single-pixel GIF," which allow a Site to count the number of Users who have visited that particular page or to access specific cookies and the information contained therein. We may use such Web beacons for the following purposes: (a) to count and determine the number of Users and to recognize such Users through the accessing of Site cookies, (b) to count, determine, and recognize the number of Users who have opened or read emails sent to the User by us, and (c) to assist in personalizing your interaction with the Apps to make the experience more efficient and enjoyable for you.

2. COLLECTION THROUGH THIRD-PARTY SERVICES

- (a) We may use certain third-party services in order to assist in the provision of the Services to you, and to enhance your experience on the Apps. Through your use of the Apps, certain portions of your information may be processed through the following third-party service providers, and therefore, such processing shall be pursuant to the terms and privacy policies of such third-party service providers. These third-party service providers may be subject to change at any time, within the Company's sole discretion:

i. Database and images storage

- **Firestore:** <https://firebase.google.com/support/privacy>

iii. Login Services

- **Firestore:** <https://firebase.google.com/support/privacy>
- **Facebook:** <https://www.facebook.com/about/privacy/>
- **Google:** <https://policies.google.com/privacy>
- **Apple:** <https://support.apple.com/en-us/HT210699>

3. SHARING AND USE OF PERSONAL INFORMATION

- (a) The Company may use Personal Data for the following purposes:

- To provide and maintain our Service, including to monitor the usage of our Service.
- To manage Your Account: to manage Your registration as a user of the Service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user.
- For the performance of a contract: the development, compliance and undertaking of the purchase contract for the products, items or services You have purchased or of any other contract with Us through the Service.
- To contact You: To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.
- To provide You with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless You have opted not to receive such information.
- To manage Your requests: To attend and manage Your requests to Us.

We may share your personal information in the following situations:

- With Service Providers: We may share Your personal information with Service Providers to monitor and analyze the use of the Apps and the Services, to show advertisements to You to help support and maintain the Apps, to contact You.
 - For Business transfers: We may share or transfer Your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of our business to another company.
- (b) In some instances, we may disclose certain information about you to third-parties whose practices are not governed or covered by this Privacy Policy. Due to the current and existing regulations, we are unable to specifically ensure that any or all of your personal information and private communications will not ever be disclosed in ways not covered or defined within the terms herein. One example of such activity may include the ability of third-parties to unlawfully intercept, access, or capture certain transmissions of information or private communications. If you wish for us to not disclose any personal information collected about you in any of the ways identified and described within this Privacy Policy, you should refrain from visiting or accessing the Apps or any related Services.
- (c) We care about your privacy. We will not sell or share your Personal Information with third parties other than as expressly provided for in this Privacy Policy.

4. THIRD PARTY LINKS

- (a) You may encounter links to third party websites, videos, pictures, and applications ("Third-Party Links") when using the Services. We cannot control the content on these Third-Party Links and we can make no guarantees as to the protection and privacy of any information which you submit to these Third-Party Links. Please exercise caution when accessing Third Party Links.

5. CHILDREN

- (a) We do not knowingly collect Personal Information from any child under the age of 13. Further, you may not use the Apps unless you are at least 18 years of age. Please note that the Service is not for use by individuals under 18 years of age. You acknowledge and consent to taking such steps as are necessary in order to verify your identity and your age for the purposes of complying with applicable law, in order to use the Apps. If you believe we have collected Personal Information from a child under the age of 13, please contact us immediately.

6. SECURITY

- (a) We use commercially reasonable methods of protecting your Personal Information. Nevertheless, we cannot guarantee the safety or security of any Personal Information. Further, transmission of Personal Information cannot be made completely secure. For that reason, you agree to transmit Personal Information to the Company solely at your own risk.

7. DO NOT TRACK POLICY AND PROCEDURES

- (a) We do not currently respond to "do not track" browser headers or specific "do not track" requests. You do have the ability to limit tracking through these third-party programs and by

taking the actions listed below. The use of online tracking mechanisms by third-parties is governed by those third-parties' own privacy policies, and not the terms included hereunder. If you prefer to prevent third-parties from setting and accessing cookies on your computer, you may adjust the settings of your own web browser to block the placement of cookies. You may remove yourself from the targeted advertising of companies by contacting the Network Advertising Initiative, or of companies participating in the Digital Advertising Alliance program by contacting them directly.

8. YOUR CALIFORNIA PRIVACY RIGHTS

(a) Supplemental Privacy Notice to California Residents:

- i.** If you are a resident of California, California Civil Code Section 1798.83 permits you to request information regarding the disclosure of your personal information by Aliaxei Terentiev or its subsidiaries to a third-party for the third-party's direct marketing purposes. This right is granted to California residents and applies only to their activities within the State of California. To make such a request, please send an email to: alex@aterentiev.com or write us at:

- Alex Terentiev
430 E San Jose Ave Unit C, Burbank California, 91501, USA.

- ii.** In your request, please specify Aliaxei Terentiev or subsidiary to which your request pertains. If no company is specified, we will treat your request as pertaining to Aliaxei Terentiev.

9. INTERNATIONAL PRIVACY PRACTICES

- (a)** The Company is primarily operated and managed on servers located and operated within the United States. In order to provide our Services to you, we may send and store your Personal Information outside of the country where you reside or are located, including to the United States. Accordingly, if you reside or are located outside of the United States, your Personal Information may be transferred outside of the country where you reside or are located, including countries that may not or do not provide the same level of protection for your Personal Information. We are committed to protecting the privacy and confidentiality of Personal Information when it is transferred. If you reside or are located within the European Economic Area and such transfers occur, we take appropriate steps to provide the same level of protection for the processing carried out in any such countries as you would have within the European Economic Area to the extent feasible under applicable law. By using and accessing our Services, Users who reside or are located in countries outside of the United States agree and consent to the transfer to and processing of Personal Information on servers located outside of the country where they reside, and that the protection of such information may be different than required under the laws of their residence or location.

10. RETENTION, CORRECTION, AND DELETION OF PERSONAL INFORMATION

- (a)** Personal Information that we process shall not be kept for longer than is necessary for the relevant purpose. We will retain your Personal Information as follows:

- i. Personal Information will be retained for as long as you have a User Account (as described in our Terms and Conditions of Use) or as required by law or our own backup and security policies.
- ii. We will comply with any user's requests regarding access, correction, and/or deletion of the Personal Information we store in accordance with applicable law, including the EU General Data Protection Regulation (GDPR). To request that we correct, delete, or export any Personal Information, please contact us via email at alex@aterentiev.com.

11. PERSONAL INFORMATION WILL BE SENT TO THE UNITED STATES

- (a) The Company is based in the United States and your Personal Information will be processed in the United States. The hosting facilities for your Personal Information are in the United States. United States laws may be less strict than those of your own country.

12. YOUR RIGHTS UNDER THE EU GENERAL DATA PROTECTION REGULATION (GDPR)

- (a) Your principal rights under the EU General Data Protection Regulation (GDPR) are as follows:
 - i. Right of Access: you have the right to be informed of, and request access to, the Personal Information we process about you.
 - ii. Right to Rectification: you have the right to request that we amend or update your personal data where it is inaccurate or incomplete.
 - iii. Right to Erasure: you have the right to have the Company delete your Personal Information.
 - iv. Right to Restrict: you have the right to request that we temporarily or permanently stop processing your Personal Information.
 - v. Right to Object: you have the right to object to us processing your Personal Information on grounds relating to your particular situation or for direct marketing purposes.
 - vi. Right to Data Portability: you have the right to request a copy of your Personal Information in electronic format and the right to transmit that personal data for use in another party's service.
 - vii. Right not to be Subject to Automated Decision Making: you have the right to not be subject to a decision based solely on automated decision making, including profiling, where the decision would have a legal effect on you or produce a similarly significant effect.

13. HOW TO CONTACT US

- (a) You may contact us at 430 E San Jose Ave Unit C, Burbank California, 9150, USA, or by email at: alex@aterentiev.com.